

# We observe and uphold Ontario's Human Rights Code

Our organization recognizes the dignity and worth of everyone.  
We provide equal rights and opportunities to all clients, co-workers and volunteers.

Our policies, programs and processes are designed to address and eliminate discrimination in all aspects of employment and when we provide services to others.

We do not tolerate harassment or unwelcome comments and actions. We take prompt action if such problems occur.

There are 15 grounds of discrimination under the Code: race, ancestry, place of origin, ethnic origin, citizenship, sexual orientation, sex, disability, colour, creed, age (18 and over, 16 and over in housing), marital status (including same sex partners), family status, receipt of public assistance (in housing) and record of offences (in employment).

We provide equal treatment in employment, housing, contracts, goods, services and facilities, and membership in vocational associations and trade unions.

## We encourage everyone to know and exercise their rights under Ontario's Human Rights Code.

The Human Rights Tribunal of Ontario deals with all claims of discrimination filed under the Ontario Human Rights Code. The Tribunal resolves applications through mediation or adjudication. The Tribunal's goal is to resolve claims in a fair, open and timely manner.

Contact the Tribunal if you want an application guide or information about the status of your case, copies of any Tribunal forms or information about the Tribunal's procedures.

Website: [www.hrto.ca](http://www.hrto.ca)  
Tel (Toronto): 416.326.1312  
Tel (Toll Free): 1.866.598.0322  
TTY: 416.326.2027  
TTY (Toll Free): 1.866.607.1240  
Fax: 416.326.2199  
Fax (Toll Free): 1.866.355.6099

The Human Rights Legal Support Centre offers human rights claim-related legal support services to people who believe they have experienced discrimination.

Contact the Centre if you think you have been discriminated against and want advice about next steps or help with the claim or application process.

Website: [www.hrlsc.on.ca](http://www.hrlsc.on.ca)  
Tel: 416.314.6266  
Tel (Toll Free): 1.866.625.5179  
TTY: 416.314.6651  
TTY (Toll Free): 1.866.612.8627

The Ontario Human Rights Commission works to promote, protect and advance human rights. Its main focus is to address the root causes of discrimination. Through outreach, cooperation and partnership, the Commission aims to advance Ontario's human rights culture.

Contact the Commission if you want to learn more about human rights education and outreach or human rights issues in Ontario.

Website: [www.ohrc.on.ca](http://www.ohrc.on.ca)  
Tel: 416.326.9511  
Tel (Toll Free): 1.800.387.9080  
TTY: 416.314.6526  
TTY (Toll Free): 1.800.308.5561



Ontario  
Human Rights Commission  
Commission ontarienne des  
droits de la personne